



Standard terms of business

Organizer:

MTB School Ortisei
Via Rezia 75/a
39046 Ortisei (BZ)
Italy
Tel: 0471/796153
info@scuola-sci.com
www.scuola-sci.com

Booking:

Customers can book by E-mail, phone and in our shops.

Methods of payment:

The tours can be paid by cash or credit card. With advanced booking by mail we ask the payment in advance by bank transfer.

Right to cancel:

Cancellations from customers have to be notified E-mail. In case of cancellations we apply the following deductions:

1 week before the tour:	0%
24h before the tour:	20%
Day of the tour:	100%

Cancellations from the MTB School Ortisei:

The MTB School Ortisei has the right to change or cancel the offers due to force majeure or extreme weather conditions. The paid amounts will be refunded without any deduction. The organizer does not accept further claims.

Rules for bikers:

Bikers have to follow the directions of the MTB guide and stick to the rules. Biking is a sport at your own risk. We recommend the use of bike protective gear. The use of the helmet is mandatory! The MTB School Ortisei rejects any liability whatsoever for all accidents which may occur during the lessons.